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2		CHAPTER II: ILLINOIS HOUSING DEVELOPMENT AUTHORITY
3		
4		PART 378
5		FEDERAL EMERGENCY RENTAL ASSISTANCE PROGRAMS
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45	378.401	Purpose
46	378.402	Request for Proposals
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52		
53	AUTHORITY	Y: Implementing the COVID-19 Federal Emergency Rental Assistance Program
54	Act (P.A.102-	-0005) and authorized by Section 7.19 of the Illinois Housing Development Act [20
55	ILCS 3805/7.	19].
56		
57	SOURCE: A	dopted at 46 Ill. Reg, effective
58		
59		SUBPART A: GENERAL RULES
60		
61	Section 378.1	01 Authority
62		·
63	This Part imp	lements the COVID-19 Federal Emergency Rental Assistance Program Act
64	-	5) and is authorized by Section 7.19 of the Illinois Housing Development Act [20
65	ILCS 3805/7.	
66		
67	Section 378.1	02 Purpose and Objectives
68		
69	The purpose of	of the ERA1 and ERA2 emergency rental assistance programs is to use moneys to
70		gency rental assistance for eligible households, and to provide housing stability
71	services.	5,
72		
73	Section 378.1	03 Definitions
74	2001011 07001	
75	The following	g definitions apply to terms used in this Part:
76	1110 10110 11118	Swermwone appriy to terms used in time r and
77		"Administering State agency": An agency or department of the State that will
78		disburse funds and administer all or a portion of ERA1 or ERA2 funds.
79		disourse railed and administer air or a portion of Ext. 17 of Ext. 12 railed.
80		"American Rescue Plan Act": The American Rescue Plan Act of 2021, P.L. 117-
81		2 (March 11, 2021).
82		2 (
83		"Annual Income": The definition established by the U.S. Department of Housing
84		and Urban Development in 24 CFR 5.609.
85		and ofoun Development in 27 Cr K 3.007.
0.5		

86	"Applicant" or "program applicant": Any person or, in the case of a landlord or
87	lessor, entity, who is obligated to pay rent on a residential dwelling, or lessee or
88	landlord or lessor that has submitted an application, individually or jointly, to
89	receive ERA1 or ERA2 funds.
90	
91	"Area Median Income": The area median income, adjusted for household size, as
92	established by the U.S. Department of Housing and Urban Development.
93	
94	"Authority": The Illinois Housing Development Authority, in its capacity as an
95	Administering State Agency of ERA1 and ERA2 funded programs.
96	Same Same Same
97	"Categorical Eligibility": An applicant deemed to be an eligible household as a
98	result of the household income having been verified to be at or below 80 percent
99	of the area median income in connection with another local, state, or federal
100	government assistance program, provided the Authority receives a determination
101	letter from the government agency that verified the applicant's household income.
102	The state of the s
103	"Consolidated Appropriations Act": The Consolidated Appropriations Act, 2021
104	P.L. No. 116-260 (Dec. 27, 2020).
105	· · · · · · · · · · · · · · · · · · ·
106	"Coverage Period": The portion of an ERA1 or ERA2 program eligibility period
107	applicable to an eligible household.
108	
109	"COVID-19": Coronavirus Disease 2019, as referenced in the State
110	Gubernatorial Disaster Proclamations.
111	
112	"DCEO": The ERA1 eligible grantee pursuant to the Consolidated
113	Appropriations Act.
114	11 1
115	"Eligible Landlord": An owner, or authorized management agent, of one or more
116	units receiving or approved to receive ERA1 or ERA2 grant funds on behalf of an
117	eligible household.
118	
119	"ERA1": An emergency rental assistance program established by Section 501 of
120	Division N of the Consolidated Appropriations Act, 2021, P.L.116-260 (Dec. 27,
121	2020).
122	
123	"ERA1 Award Terms": The terms and conditions set forth in OMB Approved
124	No.: 1505-0266 as executed by DCEO in connection with the receipt of funds
125	under the Consolidated Appropriations Act.
126	rr r
127	"ERA1 Eligible Household": To be eligible, a household must be obligated to
128	pay rent on a residential dwelling and the Authority must determine that:

129	
130	one or more individuals within the household has qualified for
131	unemployment benefits or experienced a reduction in household income,
132	incurred significant costs, or experienced other financial hardship due,
133	directly or indirectly, to the COVID-19 outbreak;
134	
135	one or more individuals within the household can demonstrate a risk of
136	experiencing homelessness or housing instability; and
137	
138	the household has a household income at or below 80% of area median
139	income.
140	
141	"ERA1 Eligibility Period": An eligible household may receive up to twelve
142	months of ERA1 assistance (plus an additional three months if necessary to
143	ensure housing stability for the household, subject to the availability of funds).
144	
145	"ERA1 Grant": A grant funded under ERA1 providing emergency rental
146	assistance funds for an eligible household.
147	
148	"ERA1 Grant Agreement": Any agreement between DCEO and the Authority
149	with respect to the administration of a portion of the funds granted to DCEO
150	pursuant to the Consolidated Appropriations Act and further granted to the
151	Authority.
152	·
153	"ERA2": An emergency rental assistance program established by section 3201 of
154	the American Rescue Plan Act of 2021, P.L. No. 117-2 (March 11, 2021).
155	
156	"ERA2 Award Terms": The terms and conditions set forth in OMB Approved
157	No.: 1505-0270 as executed by IEMA in connection with the receipt of ERA2
158	funds under the American Rescue Plan Act.
159	
160	"ERA2 Eligible Household": To be eligible, a household must be obligated to
161	pay rent on a residential dwelling and the Authority must determine that:
162	
163	one or more individuals within the household has qualified for
164	unemployment benefits or experienced a reduction in household income,
165	incurred significant costs, or experienced other financial hardship during
166	or due, directly or indirectly, to the coronavirus outbreak;
167	
168	one or more individuals within the household can demonstrate a risk of
169	experiencing homelessness or housing instability; and
170	

171	the household is a low-income family (as such term is defined in section
172	3(b) of the United States Housing Act of 1937 (42 U.S.C. 1437a(b)).
173	
174	"ERA2 Eligibility Period": The maximum period of time covered by an ERA2
175	grant, not to exceed the time parameters set forth in any applicable law. The
176	aggregate amount of financial assistance an eligible household may receive under
177	ERA2, when combined with financial assistance under ERA1, must not exceed 18
178	months.
179	
180	"ERA2 Grant": A grant funded under ERA2 providing emergency rental
181	assistance funds for an eligible household.
182	
183	"ERA2 Grant Agreement": Any agreement between IEMA and the Authority
184	with respect to the administration of a portion of the funds granted to IEMA
185	pursuant to the American Rescue Plan and further granted to the Authority.
186	
187	"Housing Stability Service" or "HSS": Case management and other services
188	related to the COVID-19 outbreak, except with respect to ERA2, which services
189	do not have to be related to the COVID-19 outbreak, as defined by the Secretary,
190	including those that enable eligible households to maintain or obtain housing.
191	Such services may include housing counseling, fair housing counseling, case
192	management related to housing stability, housing related services for survivors of
193	domestic abuse or human trafficking, legal services or attorney's fees related to
194	eviction proceedings and maintaining housing stability, and specialized services
195	for individuals with disabilities or seniors that supports their ability to access or
196	maintain housing, subject to the terms of the agreement executed by the HSS
197	Provider and the Authority.
198	
199	"HSS Sub-Award": An award of funds from the Authority to an HSS Provider.
200	·
201	"HSS Provider": A recipient of funds from the Authority to provide HSS.
202	• •
203	"GATA": The Grant Accountability and Transparency Act [30 ILCS 708].
204	
205	"GATU": The Grant Accountability and Transparency Unit within the Illinois
206	Governor's Office of Management and Budget.
207	
208	"Guidance": Guidance, including, but not limited to, "frequently asked questions"
209	released by the U.S. Department of the Treasury or the Secretary in connection
210	with the Consolidated Appropriations Act and, or the American Rescue Plan Act.
211	11 1
212	"IEMA": The ERA2 eligible grantee pursuant to the American Rescue Plan Act.
213	

214		"IL ERA Act": The Illinois COVID-19 Federal Emergency Rental Assistance		
215				
216				
217		"Lease": A legal agreement between at least two parties in connection with the		
218		occupancy of a residential dwelling unit by someone other than the owner.		
219				
220		"Management Agent": A company or individual authorized, pursuant to a		
221		Property Management Agreement, to lease units and collect rent on behalf of an		
222		owner.		
223				
224		"Owner": A company or individual that holds fee title to the property where the		
225		unit is located and occupied by an eligible household.		
226				
227		"Property Management Agreement": A written document that describes the		
228		relationship between the owner and management agent. At a minimum, the		
229		agreement will reference the address of the eligible household's property and that		
230		the management agent may lease and collect rent on behalf of the owner.		
231				
232		"Secretary": The Secretary of the U.S. Department of the Treasury.		
233				
234		"Uniform Guidance": The abbreviated title for Uniform Administrative		
235		Requirements, Cost Principles, and Audit Requirements for Federal Awards (2		
236	CFR 200), which supersedes OMB Circulars A-21, A-87, A-89, A-102, A-110,			
237		A-122, and A-133, and the guidance in Circular A-50.		
238		,		
239	Section 378.1	04 Compliance with Federal and State Law		
240				
241	Notwithstand	ing anything in this Part to the contrary, this Part shall be construed in conformity		
242		ce with applicable law, including but not limited to the ERA1 award terms, any		
243	-	Agreement, the ERA2 award terms, any ERA2 Grant Agreement and the Uniform		
244	Guidance.	6 · · · · · · · · · · · · · · · · · · ·		
245				
246	Section 378.1	05 Applications, Forms and Procedures		
247				
248	a)	The Authority should, to the extent possible, implement ERA2 consistently with		
249		ERA1.		
250				
251	b)	The Authority may prepare, use, prescribe, supplement and amend forms,		
252	- /	including application forms, agreements and other documents and procedures as		
253		may be necessary to implement any ERA1 or ERA2 program.		
254		, - ro		
255	c)	The Authority may accept applications for any ERA1 or ERA2 program in one or		
256	,	more rounds of funding.		

- d) The Authority must provide grants covered by the IL ERA Act in an amount based on stated need rather than a flat or fixed amount. An eligible household's stated need may include, but is not limited to, the amount of arrears owed to a landlord, or future rental payments based on monthly rent. Nothing in this Part shall be construed as precluding the Authority from capping or setting a limit on the amount of ERA1 or ERA2 emergency rental payments made on behalf of any single eligible household.
- e) The Authority will accept applications, from time-to-time, in one or more rounds of funding, via a web-based application portal, as follows:
 - 1) The Authority will offer applications, commenced by landlords and completed by tenants or, commenced by tenants and completed by landlords.
 - 2) In the event a landlord refuses to accept a direct payment, or fails to cooperate with an application for assistance, grants covered by the IL ERA Act will be made directly to eligible households.
 - The application will request the information necessary to determine whether an applicant meets the eligibility criteria. Application questions will focus on the following: identity verification, address verification, income verification, employment status, lease and rent information, rental property ownership information. Demographic information will be requested but will not be required.

Section 378.106 Fees and Charges

The Authority will not charge an application fee for any ERA1 or ERA2 grants.

Section 378.107 Authority Administrative Expenses

- a) The Authority is entitled to reimbursement from DCEO for administrative expenses incurred with respect to the administration of ERA1 funds. Under ERA1, not more than 10 percent of the amount paid to an eligible grantee may be used for administrative costs attributable to providing financial assistance and housing stability services to eligible households.
- b) The Authority is entitled to reimbursement from IEMA for administrative expenses incurred with respect to the administration of ERA2 funds. Under ERA2, not more than 15 percent of the amount paid to an eligible grantee may be used for administrative costs attributable to providing financial assistance,

300 housing stability services, and other affordable rental housing and eviction 301 prevention activities. 302 303 Section 378.108 Amendment 304 305 This Part may be supplemented, amended or repealed by the Authority from time to time and in a 306 manner consistent with the Illinois Administrative Procedure Act [5 ILCS 100], this Part and 307 other applicable laws. This Part does not constitute or create any contractual rights. 308 309 Section 378.109 Severability 310 311 If any clause, sentence, paragraph, subsection, Section or Subpart of this Part is adjudged by any 312 court of competent jurisdiction to be invalid, that judgment shall not affect, impair or invalidate 313 the remainder of this Part, but shall be confined in its operation to the clause, sentence, 314 paragraph, subsection, Section or Subpart to which the judgment is rendered. 315 316 **Section 378.110 Non-Discrimination** 317 318 Unless necessary to comply with applicable federal or State law, the Authority a) 319 shall not require any type of documentation relating to any household member's 320 immigration status. 321 322 Eligible landlords and HSS Providers shall comply with the applicable provisions b) 323 of the Illinois Human Rights Act [775 ILCS 5] and the regulations promulgated 324 under that Act, the federal Fair Housing Act (42 USC 3601), Section 504 of the 325 Rehabilitation Act of 1973 (29 USC 794), the Illinois Environmental Barriers Act 326 [410 ILCS 25], the Illinois Accessibility Code (71 Ill. Adm. Code 400), and all 327 other applicable State and federal law concerning discrimination and fair housing. 328 329 Section 378.111 Record Retention 330 331 Eligible households, eligible landlords and HSS Providers shall maintain copies of any records in 332 their possession in connection with ERA1 and ERA2 for at least five years from the date of the 333 grant. 334 335 **Section 378.112 Monitoring** 336 337 The Authority has the right to monitor all records of eligible households, eligible landlords and 338 HSS Providers relating to an award of funds under ERA1 and ERA2. Eligible households, 339 eligible landlords and HSS Providers shall make all records relating to ERA1 and ERA2 340 available for inspection by the Authority upon the Authority's request.

Section 378.113 Federal Legislation

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Notwithstanding anything herein to the contrary, this Part shall be construed in conformity and compliance with the Consolidated Appropriations Act and the American Rescue Plan Act. To the extent that this Part conflicts with federal law, federal law shall control and prevail.

Section 378.114 Prioritization

- a) The Authority will establish a system for ERA1 and ERA 2 programs that prioritizes assistance to eligible households with incomes less than 50% of the area median income and to eligible households with one or more members that have been unemployed for at least 90 days.
- b) The Authority shall make best efforts to give further prioritization to programs covered by the IL ERA Act to an eligible household:
 - 1) located within a disproportionately impacted area based on positive COVID-19 cases;
 - 2) that has a documented history of housing instability or homelessness based on a past due rent notice or eviction notice, or if those items are not immediately available, a self-attestation; or
 - 3) that has a significant amount of rental arrears, such as a minimum of 50% of their monthly rent.

Section 378.115 Accessibility and Transparency

- a) In addition to federal requirements, with respect to any program covered by the IL ERA Act, the Authority shall make publicly accessible by publishing on its website any important information, including, but not limited to, the following:
 - 1) application forms for households and landlords, including any joint application forms;
 - 2) program eligibility requirements;
 - 3) the Authority's procedures and processes for administering the applicable program;
 - 4) the Authority's procedures and communication methods for notifying program applicants of defective applications due to incompletion, errors, missing information, or any other impediment;

386 387 388 389		5) the Authority's procedures and methods for applicants to remedy defective applications due to incompletion, errors, missing information, or any other impediment; and
390 391 392 393		any other important program information critical to applicants, including renters and landlords relating to the application requirements and process, eligibility determination, and disbursement of payment.
393 394 395 396 397 398 399	b)	The Authority shall ensure that important program information, including the application and all marketing materials, is language accessible by publishing to its website the same in both English and Spanish. To the extent administratively feasible, the Authority should make efforts to provide certain program information, such as frequently asked questions and responses, in other languages.
400	Section 378.1	16 Required Notifications and Correspondence
401 402 403 404 405	communicates	o any program covered by the IL ERA Act, the Authority shall ensure it sclearly with an applicant about the application determination process, including atus of a pending application, and any reason for denying an application.
406 407 408 409 410 411 412 413 414	a)	The Authority shall provide notice to an applicant upon finding that a submitted application is defective or should otherwise be considered ineligible, denied, or rejected. Applications lacking information necessary to determine whether an applicant meets the eligibility criteria will be considered ineligible and denied, or rejected. This would include applications whereby the Authority is unable to perform identity verification, address verification, income verification, employment status, lease and rent information, or rental property ownership information.
415 416 417 418	b)	The notice from the Authority shall explain the reason why an applicant's submitted application is defective or should otherwise be considered ineligible, denied, or rejected.
419 420 421 422	c)	The notice shall contain the necessary information, process, accepted method, and deadline for the applicant to remedy any defective or deficient application, provided that remedy is possible.
423 424	d)	All notice and correspondence required to be provided by the Authority shall be given promptly and without unnecessary delay to any applicant.
425 426 427	Section 378.1	17 Recapture

ERA1 and ERA2 grants, including HSS Grants, are subject to recapture in the event of default, such as fraud on behalf of an eligible household, eligible landlord, or HSS Provider, failure to comply with this Part, any other applicable law, or failure to meet any obligations under any program document. The Authority will provide a notice of recapture and demand for repayment to the applicable party in writing that specifies the reason or reasons for the recapture. If the recipient wishes to appeal the demand for repayment, the recipient must notify the Authority in writing within thirty (30) days of receipt. The Authority will review information provided by the recipient and may, if sufficient documentation is provided, reverse the demand for repayment, in its sole, but reasonable discretion.

SUBPART B: HOUSEHOLD ELIGIBILITY REQUIREMENTS

Section 378.201 Household Eligibility

a) For an applicant to be eligible to receive an ERA1 or ERA2 grant, the occupants of the residential dwelling unit must qualify as an eligible household. The Authority is permitted to verify income based on categorical eligibility.

b) The Authority shall not disqualify an eligible household from any program covered by the IL ERA Act based on previous application for or receipt of other similar federal assistance for periods that are different than that for which the program assistance is being provided.

SUBPART C: LANDLORD ELIGIBILITY REQUIREMENTS

Section 378.301 Landlord Eligibility

Prior to receiving ERA1 or ERA2 grant funds on behalf of an eligible household, landlords must:

a) Provide any documentation and information reasonably required by the Authority, including, but not limited to, a copy of the lease (if available), evidence of ownership and verification of address, a W-9, and a property management agreement (if acting as an agent on behalf of an owner).

b) Execute documentation evidencing their agreement to comply with the terms and conditions of all program documents and all applicable laws, including, but not limited to, the Consolidated Appropriations Act, the American Rescue Plan Act, the IL ERA Act, the Illinois Housing Development Act, the Guidance, and this Part.

Section 378.302 Waiver of Fees, Fines and Charges

 Prior to receiving ERA1 or ERA2 grant funds on behalf of an eligible household, and in order to become an eligible landlord, landlords must agree to waive all late fees accrued by the eligible household during the grant coverage period, as well as all fines or other charges and may not charge holdover rent during the grant coverage period.

Section 378.303 Leases

a) Unless necessary to comply with applicable federal or State law, the Authority shall not require a fully executed written lease to participate in any ERA1 or ERA2 program.

b) Prior to receiving ERA1 or ERA2 grants funds on behalf of an eligible household, landlords must agree they will not terminate the lease of an eligible household until the end of the program coverage period, or the expiration of the program eligibility period, whichever comes first.

c) In the event an eligible household is residing in a unit with an expired lease, occupancy status may be viewed by the Authority as month-to-month, on the same terms and conditions as the most recently expired lease.

Section 378.304 Eviction Moratorium

a) Prior to receiving ERA1 or ERA2 grants funds on behalf of an eligible household, landlords must agree they will forgo any right to commence or continue an eviction action, or other legal action, including but not limited to breach of contract, against an eligible household, for non-payment of rent or other fees, during the longer of:

1) the eligible household's program coverage period; or

2) the date of any eviction moratorium established by State or federal law, including, but not limited to, any order issued by the Centers for Disease Control and Prevention or the Governor.

b) This Section is not intended to limit an eligible landlord's right to evict a tenant for legally permissible reasons unrelated to the payment of rent, fees or other financial charges.

Section 378.305 Distribution of Grants

a) ERA1 grants made by the Authority may cover all or any portion of the ERA1 eligibility period.

513 514	b)	ERA2 grants made by the Authority may cover all or any portion of the ERA2 eligibility period.			
515		3371 1:			
516	c)		g ERA1 or ERA2 grant payments to an eligible landlord on behalf of		
517		•	busehold, the Authority must include information sufficient to allow		
518		the recipient	of the payment to identify the applicable eligible household.		
519	•	-0.1.1.11			
520	d)		d does not agree to accept an ERA1 grant payment from the		
521			er the Authority has made contact with the landlord, then the		
522		•	ay make such payments directly to the eligible household for the		
523			ne eligible household making payments to the landlord. The		
524		_	all make reasonable efforts to obtain the cooperation of landlords to		
525		accept ERA1	payments.		
526					
527		1) Outre	each will be considered complete if:		
528					
529		A)	a request for participation is sent in writing, by mail, to the		
530			landlord, and the addressee does not respond to the request within		
531			7 calendar days after mailing (unless such time period is modified		
532			by applicable law); or		
533			7		
534		B)	the Authority, or an authorized representative of the Authority,		
535		,	including but not limited to an HSS Provider, has made at least		
536			three attempts by phone, text, or e-mail over a 5 calendar-day		
537			period to request the landlord's participation (unless such time		
538			period is modified by applicable law); or		
539			period to incomine of appropriation, or		
540		C)	a landlord confirms in writing that the landlord does not wish to		
541		٥,	participate.		
542			puritorpute.		
543		2) The f	inal outreach attempt or notice to the landlord must be documented.		
544		2) THE I	mai outreach attempt of hotice to the landford must be documented.		
545	e)	In the event t	the outreach does not result in the landlord's participation in the		
546	C)		rogram, the Authority will provide an alternative mechanism to		
547		• • •	assistance directly to eligible households with approved		
548		applications.	• • • • • • • • • • • • • • • • • • • •		
549		applications.			
550	f)	In administar	ring any ERA2 funded programs, the Authority may choose to seek		
	1)				
551		_	on of landlords before providing assistance directly to tenants. In		
552		doing so, the	Authority will follow the provisions of this Section.		
553		CIIDDADT	N. HOHGING CTADII ITV CEDVICES PROVIDEDS		
554		SUBPARTL	D: HOUSING STABILITY SERVICES PROVIDERS		
555					

556 557	Section 378	.401 Pu	rrpose		
557 558	Subject to the terms of the agreement executed by the HSS Provider and the Authority, HSS				
559	•		·		
560	Sub-Awards allocated to an HSS Provider are for the provision of HSS outreach and intake services, as described in this Part, and the purchase of HSS equipment.				
561	ser vices, as v	40501100	a in this rait, and the parentise of risks equipment.		
562	Section 378	.402 R	equest for Proposals		
563	TTI A 41 '				
564			issue one or more requests for proposals for applications for an HSS Sub-		
565	Awara from	prospec	ctive HSS Providers.		
566	C4: 270	402 TT	CC D		
567	Section 3/8	.403 H	SS Provider Eligibility		
568	1100 D		L. HIID		
569		•	be HUD approved counseling agencies, community or faith based		
570	_		profit organizations, including legal assistance groups, and such other		
571	•	_	ations that specialize in housing or community outreach and engagement and		
572	such other of	rgamzai	tions to the extent permitted by applicable law.		
573	C4: 270	404 EI	Sella Hannan and HCC Call. Annual		
574 575	Section 5/8.	.404 E1	igible Uses on an HSS Sub-Award		
575 576	2)	HCC	outmoodh yrhigh inglydga		
576 577	a)	нээ	outreach, which includes:		
577 570		1)	Disseminating information about ED A 1 and ED A 2 throughout the		
578 570		1)	Disseminating information about ERA1 and ERA2 throughout the		
579 590			provider's coverage area;		
580 581		2)	arforming outrooch corrigon within the provider's governor area to inform		
582		2)	erforming outreach services within the provider's coverage area to inform as many people as possible about ERA1 and ERA2 programs in languages		
583			needed in the coverage area; and		
584			needed in the coverage area, and		
58 4		3)	Identifying other available housing resources for clients.		
586		3)	identifying other available nousing resources for elicitis.		
587	b)	22H	intake, which includes:		
588	0)	1100	make, when merades.		
589		1)	Assisting Illinois residents, including landlords and tenants, with the initial		
590		1)	ERA1 or ERA2 program application process virtually, over the phone, or		
591			in-person;		
592			in person,		
593		2)	Providing assistance to applicants after submittal of an ERA1 or ERA2		
594		-/	program application, including case management and referral services;		
595			r - 6 rr r		
596		3)	Following up with applicants after the submittal of an ERA1 or ERA2		
597		- /	program application, including case management and referral services;		
598					

599		4)	Provide intentional outreach and intake assistance to landlords of 2-4 unit
500			buildings who may face technology and/or language barriers; and
501			
502		5)	Assisting applicants who have applied for funds from an ERA1 or ERA2
503			program, but whose landlords have been unresponsive, including engaging
504			in any specific landlord outreach steps required by applicable law.
505			
506	c)		hasing HSS equipment to bolster a provider's mobile and technology network
507		in or	der to perform the HSS outreach and intake services.
508			
509	Section 378.	405 A _]	pplication Requirements
510			
511	1.1		an HSS Sub-Award under the request for applications shall include the
512		-	d by the Authority to promote efficient program administration and quality of
513	-		cants will be required to indicate how many staff members they anticipate
514	_		ogram, the geographical area they intent to serve, the general demographic
515	-		ts the applicant typically serves, a description of all the services the applicant
516	•		number of clients served on an annual basis and the applicant's previous
517	experience w	1th CO	VID-19 rental assistance programs.
518	G	40.C N.I	The setting Decision of the Colonian
519 520	Section 378.	406 M	aximum HSS Provider Sub-Awards
520 521	The mevimu	m UCC	Sub-Award available to HSS Providers may vary based on the eligible
522			rovider is approved to undertake.
523	activities the	11331	Tovider is approved to undertake.
523 524	Section 378	407 Di	istribution of HSS Provider Sub-Awards
525	Section 570.	407 D	istribution of HSS 110vider Sub-Awards
526	Once approv	ed for a	an HSS Sub-Award, HSS Providers will be eligible to receive an initial
527			amount equal to less than 100% of the grant, in an amount established by the
528			unting of expenses will be required to demonstrate use of the HSS Sub-
529	•		the initial disbursement. Additional HSS Sub-Awards disbursements will be
530	-		e submission and approval of one or more reports acceptable to the
531	Authority.		The same of the sa
	3 ·		